Hydrostatix Privacy Policy

Effective Date: October 16, 2026

This policy explains what information Hydrostatix, LLC ("Hydrostatix," "we," "us") collects through its software and website, and how we use it. It replaces the Hydrostatix LLC Privacy Policy effective January 1, 2021.

1. Summary and Products Covered

The Hydrostatix Laytime app for Mac, iPad and iPhone does not collect your data. Your statements of facts, statements and charter party terms stay on your device and in any backup you choose to make. Our Windows products collect the account and usage information described in Section 3, which we use only to provide and support them.

Product	What it is	Covered in
Hydrostatix Laytime	App for Mac, iPad and iPhone that reads a statement of facts and calculates laytime, demurrage and despatch	Section 2
Hydrostatix Master Suite	Microsoft Windows desktop application for preparing statements of facts, calculating laytime and preparing laytime statements	Section 3
Hydrostatix Laytime 365	Microsoft Excel add-in for calculating laytime	Section 3

Section 4 applies to all products and to our website, www.hydrostatix.com.

2. Hydrostatix Laytime for Mac, iPad and iPhone

What stays on your device. Statements of facts you import, the text read from them, the statements you make, your charter party terms, notes and profiles, your letterhead and your settings are stored on your device, inside the app's own storage, and in any backup you choose to make.

How documents are read. Text is read with Apple's text recognition running on your device. No document, page image or text is sent to us or to anyone else to be read. Apple's text recognition is a feature of the operating system that turns a page image into

characters, the same feature used by the Camera and Photos apps, and it is the only step that uses a trained model. The app does not use any artificial intelligence or machine learning model to read your charter party terms, to decide how any period counts, or to produce any figure, and it does not send your documents or any text from them to any artificial intelligence service.

What we do not collect. We have no user accounts and no servers holding your data. The app does not use analytics, advertising or tracking, and we do not sell or share data.

Payments. Subscriptions are sold and billed by Apple. We receive no payment card details. Apple's privacy policy covers your purchase.

Diagnostics. If you choose in your device settings to share analytics or crash reports with app developers, Apple may pass us anonymous crash reports and usage statistics. They do not contain your documents or statements, and you can turn this off in your device settings at any time.

Backups and deleting. The app keeps its own recent copies of your statements and profiles on your device (currently the last 10) so you can undo a mistake. If you turn on automatic backups or use Back Up Now, the app writes a complete copy, including your statement of facts pages, to a folder you choose, such as iCloud Drive, a USB drive or a network drive. We never receive these backups. If the folder you choose syncs to a cloud service, that service's terms and privacy policy apply to the copy it holds. Your data is also included in your own device backups if you use them.

Deleting a statement or statement of facts in the app moves it to Recently Deleted for 30 days, after which it is removed from the app. It can remain in the app's recent copies until they roll over, and in any backup file you made. Deleting the app removes everything it stored on the device, but not the backup files in your folder. Delete those yourself if you want them gone.

If this changes. If we add a feature that would send anything from the app to us or to anyone else, such as optional sync or a way to send us wording the app could not read, we will update this policy first, and the app will ask you before anything leaves your device.

3. Hydrostatix Master Suite and Laytime 365

We collect personal information only if you create or obtain an account for these products. It may include:

1. your name, company name and email address;

2. your Windows username;
3. records of your purchases and subscription;
4. the IP address you use to reach our software and services;
5. voyage data you choose to store with our services; and
6. information about how you use the software, such as license checks and error reports.

Payments. Payments for Master Suite are processed by a third-party payment processor, which receives your card details under its own privacy policy. We do not store full card numbers.

Microsoft. Laytime 365 runs inside Microsoft Excel. Data in your workbooks, and anything Microsoft collects when you use Excel or Microsoft 365, is handled by Microsoft under its own privacy policy.

4. How We Use, Share and Keep Information

Use. We use the information in Section 3, and anything you send us when you contact support, only to provide, license, bill and support our software, to send you account and service notices, to keep our software and services secure, and to improve them. We do not sell personal information or use it for advertising.

Sharing. We share personal information only:

1. with service providers who help us run our business, such as payment processing, email and website hosting, and only as they need it to do that work. They must protect it at least as well as this policy does;
2. when the law requires it, or to protect our rights or the safety of others;
3. as part of a merger, sale or reorganization of our business, in which case this policy continues to apply to it; or
4. with your consent.

Security. We protect personal information with reasonable safeguards against loss, theft and unauthorized access, disclosure, copying, use or change.

How long we keep it. We keep account, purchase and license records for as long as your account is active and for 3 years after it ends, and support emails for 2 years, unless the law requires us to keep them longer.

Your choices and rights. You may ask us to see, correct, export or delete the personal information we hold about you by writing to support@hydrostatix.com. We will answer within 30 days. Deleting account information may end your access to the Windows products. Hydrostatix Laytime data is on your own device, so you can see, export or delete it yourself at any time, as described in Section 2.

Customers outside the United States. We are based in the United States, and information we hold is stored and processed there. Where the law of your country gives you further rights over your personal information, we will honor them.

Children. Our software is made for professionals in the shipping industry and is not directed to children. We do not knowingly collect personal information from anyone under 16.

Changes to this policy. We will post any change on this page with a new effective date. If a change is material, we will also tell you by email or in the software before it takes effect.

Contact. Hydrostatix, LLC, 5900 Balcones Dr Ste 100, Austin, TX 78731, support@hydrostatix.com.